

# Warranty

## Epic Tradesman Pro

February 8, 2016

### **Epic Tradesman Pro Adhesive Limited Warranty**

Epic Flooring Adhesives Inc. (Epic) is pleased to warrant EPIC TRADESMAN PRO as an installation adhesive and for use with wood flooring products over approved. The adhesive warranty applies to:

- Flooring must be installed according to Epic's most recently published literature and label instructions and applicable NWFA guidelines.

This warranty covers adhesive defects that result in bond failure. This warranty applies for 10 years from the date of completion of installation of the floor.

Failures relating to the following circumstances are not covered by this warranty:

- Damages related to hydrostatic pressure
- Damages to flooring caused by moisture emitted from concrete subfloors
- Use of these products to install flooring that is not recommended for glue down installation by the manufacturer
- Inadequate surface preparation as instructed by the Epic Technical Data Sheet and NWFA guidelines
- Inadequate adhesive transfer as instructed by the Epic Technical Data Sheet and label instructions
- Installation methods that do not comply NWFA Guidelines and/or Epic's published instructions
- Damages related to improper housekeeping, floods and exposure to conditions outside of those recommended by the flooring manufacturer

Any claim pursuant to this limited warranty shall be in writing and shall spell out with specificity the circumstances of the claim.

In the event of a valid claim under this warranty as agreed to by Epic after investigation, Epic will pay to repair or replace, on a square foot basis, the portion(s) of the installation that is proven to be defective. Epic must have an opportunity to evaluate the claim-site in advance of any replacement work in order for Epic to be liable under this limited warranty.

Epic's liability hereunder is limited to the reasonable cost of materials and labor only.

EPIC DISCLAIMS ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE BUYER'S SOLE REMEDY FOR NONCOMPLIANCE WITH THIS LIMITED WARRANTY SHALL BE FOR THE REASONABLE COST OF MATERIALS AND LABOR TO CORRECT THE PROBLEM. IN NO CASE WILL EPIC BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL ECONOMIC OR ANY OTHER DAMAGES OF ANY TYPE.